

## How Do I Report A Violation?

If you are aware of a property in Henrico County that is in violation of these ordinances or other community maintenance ordinances, **please call the Community Maintenance Hotline at 501-4757**. The Hotline is available to address your concerns 24 hours a day. When you call to report a problem, you will be required to give your name and telephone number. *This information is confidential and will not be released under any circumstances.* It will be used only when County staff requires additional information to investigate the case or to update complainants of the status of their concerns.

Help promote a safe and healthy Henrico! Call the Community Maintenance Hotline 24 hours a day at:

**501-4757 or  
FAX us at 501-5630**



For more program information  
or to report violations...

Visit us on the web:

<http://www.co.henrico.va.us/maint>



*Proud of our progress;  
Excited about our future.*

**COUNTY OF HENRICO**  
Planning Office  
Community Maintenance Division  
P. O. BOX 27032  
Richmond, Virginia 23273-7032

County of Henrico



Virginia

## Zoning Ordinances

Henrico County Planning Office  
Community Maintenance Division  
P. O. Box 27032  
Richmond, Virginia 23273-7032  
(804) 501-4757  
FAX (804) 501-5630



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## Our mission statement

The Community Maintenance Team strives to work cooperatively with the citizens of the County through communication, education and volunteer assistance to gain willful compliance with the ordinances it enforces to promote a healthier and safer environment for everyone.

“Service through communication and care”



This pamphlet contains information about the county's laws on pets and animals, the outside storage of furniture and building materials, and parked trailers, trucks and wreckers. These regulations fall under the following sections of the Henrico County Code:

- **Section 24-102(2)** - Trailers
- **Section 24-12** - Pets
- **Section 24-96** - Trucks, Commercial Trailers, Wreckers
- **Section 24-95(m)** - Outside Storage

## Trailers

In any district used for residential purposes, one travel, utility and/or boat trailer, as an accessory use, may be parked or stored in the rear, side yard, carport or garage on the same lot with the principal use, provided it shall not be occupied for living or business purposes. The wheels or other transporting devices may not be removed, except for repairs, nor can the trailer be connected to any utility service, to the ground or to any other structure in any manner that would prevent its ready removal.

## Pets



By law, Henrico County allows only three pets per residence unless a conditional use permit is obtained. Conditional use permits may be obtained for private kennels or animal boarding places located in duly platted residential subdivisions by calling 501-4602 for an application. Conditional use permits allow kennels and boarding of four or more dogs, cats, pets, fowl or domestic animals that are at least four months old by the property's occupants for non-commercial purposes.



## Trucks & Commercial Trailers

No area in any residential district, except a farm, may be used for parking any truck or commercial vehicle exceeding an empty weight of 5,000 pounds, except while loading or unloading. The empty weight of a vehicle is the weight used for registration purposes by the Virginia Department of Motor Vehicles.



## Wreckers/Trailers

Parking of any commercial enclosed or flatbed trailer or of any wrecker in a residential district, regardless of their empty weight, is **permitted only while loading or unloading.**



## Outside Storage

In all residential or agricultural districts, household appliances or furniture manufactured and sold for indoor use may not be placed in yards. In addition, building materials may not be stored outside a fully-enclosed building unless the materials are being used on the lot for agricultural operations or substantial and continuing construction activities.

Properties with trash, debris or litter often have other ordinance violations. When you call to report a problem, please be prepared to let the County staff know about any other problems on the property. To help the inspectors address and resolve all problems concerning the property, they will need to know:

- Is the property **vacant or occupied**?
- Are there any **inoperable or unlicensed vehicles or trailers** on the property?
- Can **tall grass or weeds** be found on the property?